

LIMITED 3-YEAR WARRANTY

on

KAWAI CE, CL, KDP, EP and ES MODEL DIGITAL PIANOS

Thank you for purchasing a KAWAI digital piano. KAWAI instruments are designed and manufactured to provide a high level of defect-free performance. KAWAI AMERICA CORPORATION ("KAWAI") is proud of the workmanship that goes into its instruments. KAWAI sells its instruments through a network of authorized dealers and is pleased to offer you, the Original Owner, the following Limited Warranty which applies only to instruments that have been (1) directly purchased from KAWAI's authorized dealers in the United States and Canada (the "Warranted Area") and (2) used exclusively in the Warranted Area. KAWAI will not warrant any instrument purchased outside of the United States or Canada. KAWAI suggests that you read this Limited Warranty document thoroughly and contact your authorized KAWAI dealer or KAWAI Technical Services if you have any questions.

THIS WARRANTY COVERS DIGITAL PIANO MODELS CE, CL, KDP, EP and ES AGAINST DEFECTS IN MATERIALS OR WORKMANSHIP FOR THREE (3) YEARS FROM THE DATE OF PURCHASE.

COVERAGE

KAWAI will, at its option, repair or replace the instrument covered by this warranty if it becomes defective, malfunctions or otherwise fails to conform with this warranty under normal use and service during the term of this warranty, without charge for labor or materials. Repairs may be performed using new or refurbished parts that meet or exceed KAWAI specifications for new parts. If KAWAI elects to replace the instrument, the replacement may be a reconditioned unit or another model reasonably equivalent to the original instrument. You will be responsible for any installation or removal charges and for any initial shipping charges if the instrument(s) must be shipped for warranty service. However, KAWAI will pay the return shipping charges to your location within the USA or Canada if the repairs are covered by the warranty.

This warranty does not cover (a) damage, deterioration or malfunction resulting from accident, negligence, misuse, abuse, improper installation or operation or failure to follow instructions according to the Owner's Manual for this instrument; any shipping damage to the instrument (claims must be presented to the carrier); repair or attempted repair by anyone other than KAWAI or an authorized KAWAI Service Provider; (b) any unit which has been altered or on which the serial number has been defaced, modified or removed; (c) normal wear and tear or any periodic maintenance; (d) deterioration due to perspiration, corrosive atmosphere or other external causes such as extremes in temperature or humidity; (e) action noise caused by normal wear and tear; (f) damages attributable to power line surge or related electrical abnormalities, lightning damage or acts of God; or (g) RFI/EMI (Interference/noise) caused by improper grounding or the improper use of either certified or uncertified equipment, if applicable. Any evidence of alteration, erasing or forgery of proof-of-purchase documents will cause this warranty to be void. This warranty covers only the original owner and is not transferable.

TO OBTAIN WARRANTY SERVICE

Warranty service will only be provided for defective instruments within the Warranted Area. Contact your authorized KAWAI dealer who will advise you of the procedures to be followed. If your authorized dealer cannot provide assistance, then contact KAWAI at the address or telephone number shown below. KAWAI may request that you send the defective instrument to a local authorized KAWAI Service Provider or authorize return of the defective instrument to KAWAI for repair. If you are uncertain as to whether a dealer has been authorized by KAWAI, please contact KAWAI's Technical Services Division at the number shown below.

Instruments shipped for service must (a) be packed securely; (b) be accompanied by a detailed explanation of the problem(s) requiring service; (c) be accompanied by an unaltered copy of the original bill of sale, or other dated proof-of-purchase document describing the instrument, as evidence of warranty coverage; (d) exhibit a Return Authorization number issued by

KAWAI on the outside of the shipping carton or packaging. KAWAI will not be responsible for damage sustained by an instrument that is improperly packed or shipped. Should any instrument submitted for warranty service be found ineligible therefore, an estimate of repair cost will be furnished and the repair will be performed only if requested by you and upon receipt of payment or acceptable arrangement for payment.

ANY IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED IN DURATION TO THE APPLICABLE PERIOD OF TIME AS REQUIRED BY STATE LAW. KAWAI SHALL NOT BE RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR FOR DAMAGES BASED UPON INCONVENIENCE, LOSS OF USE, DAMAGE TO ANY OTHER EQUIPMENT OR OTHER ITEMS AT THE SITE OF USE, OR INTERRUPTION OF PERFORMANCES OR ANY CONSEQUENCES THEREOF. KAWAI'S LIABILITY FOR ANY DEFECTIVE INSTRUMENT IS LIMITED TO REPAIR OR REPLACEMENT OF THE INSTRUMENT, AT KAWAI'S OPTION. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This is the only express warranty applicable to the Instrument specified herein; KAWAI neither assumes nor authorizes anyone to assume for it any other express warranty. If you have any questions about service received or if you need assistance in locating an authorized KAWAI Service Provider, please contact:

KAWAI AMERICA CORPORATION
Technical Services Division
2055 E. University Dr.
Rancho Dominguez, California 90220, USA
Phone: 1-800-421-2177

Do not return any instrument to the above address without a written Return Authorization issued in advance by KAWAI.

Model Number: ES7B

Serial Number: G134088

Purchase Date: _____ / _____ / _____
Month Day Year